



Steere House

September 24, 2020

NURSING & REHABILITATION CENTER

Dear Residents and Family Members,

Happy Autumn to you all! This letter comes with cautiously optimistic good news, Steere House has had no new residents testing positive for COVID-19 for over 3 months. I appreciate all your understanding as we continue our fight to keep your loved ones COVID-19 safe.

With cooler weather, Steere House will continue to offer outdoor visitation whenever possible - fresh air is good medicine for all of us. Additionally, Steere House offers limited in-door visits primarily in the first floor activity room.

*EVERY visit requires an appointment, NO standing week-week appointments

*PLEASE email Patricia Michaud in activities: PMichaud@SteereHouse.org. Due to time off - we appreciate your patience until Pat has an opportunity to reply to your appointment.

*Appointments must be requested by email, visit appointments must be spaced out to allow for all requested guest and residents to have time and for Steere House to meet regulations about safe visiting.

*Days of visitation appointments are: **Sunday, Tuesday, Thursday, and Saturday.**

10:00AM-11:30AM & 2:00PM – 3:30pm

* Immediately exit Steere House following your 30 minute appointment.

*Per the Department of Health – please appoint CONSISTENT family for ALL visits.

Steere House is averaging about 50 residents receiving visitors per week and guests number greater than 70 per week. This represents a lot of contact tracing and opportunity for risk. We know you will help us to do the best we can for preventing COVID-19 by following the rules above. EVERY family is afforded a turn to visit and some weeks not every family will have an appointment so that we can be fair to all.

*Please remember to MAIL any money for resident needs, or room & board to the Business Office. We are not permitted to conduct transactions at the reception window. Questions about any resident account may be made by phone during Monday – Friday business hours.

Steere House requests that you share this letter with your family so everyone has the same information.

Best regards,

Julie H. Richard, NHA, MA

Administrator