

Fulfilling Our Promise



Steere House

NURSING & REHABILITATION CENTER

November 5, 2020

Dear Family and Friends of Steere House,

As you all know through media outlets, our nation and Rhode Island is experiencing significant increase in positive Covid-19 individuals. We want to provide you with an update on how it has impacted Steere House. In recent days we have communicated with you about the fact we have positive staff tests, and despite the many additional steps we initiated, and guidance from the Department of Health, sadly we have a residents who are positive at this time (3-5 cases).

The safety of our residents is our focus and Steere House has more information and resources today, as compared to earlier in this Pandemic. Our next steps will be carefully considered and monitored so that we can respond appropriately to resident safety and that of the entire Steere House Community.

Here is a summary of what we are doing. Please note some steps have been in place for days or even weeks!

- *Communication to family whose loved ones are positive has been made
- *All staff wear N95 masks on resident units, and if required full PPE
- *Staff receive repeated education on proper PPE use, and we encourage staff to be Covid-19 aware in all they do
- *PPE supplies are sufficient to change as needed at this time
- *Staff are actively screened and are sent home immediately if they have symptoms
- *Please make appointments for virtual visits by email to: GWilliamson@SteereHouse.org.

Our residents are our first priority. Your understanding makes all the difference and we truly appreciate that kindness.

In previous letters, I have asked that you continue to do your part to combat Covid-19. In our Rhode Island community, weariness is evident. However, your efforts to wear a mask, keep your circle of contacts small and cautious vigilance when in public spaces is more important than ever.

Stay Well & Be Safe,

Julie H. Richard
Administrator/Executive Director