



Steere House

May 9, 2020

NURSING & REHABILITATION CENTER

Dear Family and Friends:

I am writing to provide an update about our In-House COVID-19 resident and staff count. The reality is not enough science is known about this virus, and testing results can take days. When I wrote to you on May 6th, Steere House had just completed a re-test of the residents in the facility. We submitted all the tests before noon Wednesday. Today, Saturday, Steere House finally received test results late morning.

Our resident COVID-19 count is now 30 in-house.

Resident information:

Some of our COVID-19 positive residents are on the dedicated unit noted in an earlier letter. However, for those with dementia we have created a second COVID-19 unit with dedicated and trained staff which is secured with doors on one end of the 3rd floor.

If your loved one was positive today, a nurse or doctor called you.

ALL other residents are now located on other units and those residents have 2 negative test results.

Staff Information:

Our staff count is cumulative since the first days of the virus outbreak in March. NO positive testing staff are on our schedule, our staff will be re-tested when the Department of Health schedules that event.

Positive testing staff must meet all the criteria of the RI Department of Health to be cleared and symptom free prior to returning to work in any health care setting.

General Information:

- Steere House continues to plan mitigating actions following the RI Department of Health guidelines. We speak with them frequently, including today to respond meet our patient care needs.
- ALL our staff are well-equipped with PPE, and in fact we were lucky enough to restock recently.

MOTHER'S Day:

- No visiting please
- No family on the property trying to signal staff or residents please
- DO be patient regarding phone calls if you are going through our receptionist. We truly appreciate if you call after 9:45am, and avoid meal service times on Mother's day. Our staff will be working hard to bring a special treat to each and every resident.

I am sincerely grateful for all the patience and understanding at this time. It is true that our staff treasure your loved ones. They will do all in their power to make Mother's Day as special as possible.

Yours truly, 

Julie H. Richard, NHA, MA, Executive Director