

Fulfilling Our Promise



Steere House

NURSING & REHABILITATION CENTER

June 16, 2020

Dear Family and Friends:

Steere House is cautiously optimistic and able to share some good news. We have had NO new positive resident cases of COVID-19 for 7 days! The same is true of our staff who are also 7 days with no new cases. This is a real sign (we hope and pray) of news to celebrate!

I have more positive data to share! Residents continue to recover from this devastating virus and I can appreciate the relief for those families receiving this wonderful news. Some residents are well enough to tolerate therapy services, and in general, many are getting a bit stronger. Over the recent weeks I reported our in-house COVID-19 positive resident count as 44, and last Tuesday at 36. I am able to state today that count is even better at 27 residents.

To address questions regarding visiting, Steere House has some time to go before we will allow guests. We will absolutely share that plan, at that time. I can indicate that when our plan is ready, it must be approved by the Department of Health. A lot of coordination and your help will be needed to make these precious moments to reunite proceed in a good way, one guest at a time of course. Additionally, to comment on the "drive-by" visits suggested at the Governor's Press Conference, we are unable to offer any of her suggestions at this time.

Our hearts to all who have lost a family member during this pandemic. Please accept our deepest sympathies. Thank you to the many calls from families of support, those words of kindness mean a lot to us and we are sharing your notes with our team members.

Yours truly,

Julie H. Richard, NHA, MA, Executive Director
JR

CC: file