

*Fulfilling Our Promise*



# Steere House

NURSING & REHABILITATION CENTER

July 29, 2020

Dear Residents and Family Members,

July is coming to a close, and I writing to let you know one staff person tested positive this week. The individual had no signs or symptoms and that fact is evidence of the importance of the cyclical testing conducted at Steere House. Certain residents in contact with this staff person were tested this morning and their families were notified by a nurse at Steere House. Only one unit was impacted and we are confident in the infection control procedures that entire team followed, including the single staff person who had no symptoms. We have sufficient PPE and that includes single use PPE products for the staff to use.

Visitation will be modified for the coming days due to this one positive case. DRIVE-BY visits will be allowed, however, the protocol requires Steere House to suspend in-person appointments. If you have questions or wish to request an appointment please contact Gina Williamson by email only: [GWilliamson@SteereHouse.org](mailto:GWilliamson@SteereHouse.org). I apologize for being repetitive of already forwarded rules but must repeat the following: NO walk-ins and APPOINTMENTS ONLY. Any poor weather conditions will result in cancellation of any visitation appointment, and each visit is scheduled for 30 minutes with supervision of staff per regulations.

We are organizing the re-opening of hairdressing services. However, Steere House is waiting for new guidance from the Department of Health specifically for our nursing home. A separate email will be sent to you as soon as possible on this service.

As I reflect on the many days since the virus has become such a significant part of all our lives, Steere House wishes to take this time to remember those residents in our community lost during the COVID-19 pandemic. Each individual is missed and their memory is cherished. I pass a room, or perhaps see a favorite TV program, or some moment brings these friends to mind and heart. Please accept my most sincere sympathy if you have suffered a loss during the recent months.

Best regards,

Julie H. Richard, NHA, MA

Administrator