



Steere House

July 20, 2020

NURSING & REHABILITATION CENTER

Dear Residents and Family Members,

I am happy to share that Steere House is again able to expand our visiting options! As you may have heard in recent media coverage, a number of COVID test specimens processed by an out-of-state laboratory produced results which were FALSE positives. We have been informed our positive report is in fact a COVID-19 negative result. In an abundance of caution, tests were conducted as directed by the Rhode Island Department of Health and we waited for communication with you until these tests were finally cleared.

Visitations will resume the afternoon of Tuesday, July 21st. All Visitations, require an appointment:

- All visits are by appointment, NO walk in guests. NO guests under the age of 18 years.
- **EMAIL: GWilliamson@steerehouse.org for scheduling an appointment.** Gina will begin taking requests for appointments and communicating with you regarding what to expect.
- Nursing and Social Work will redirect to Gina for all Visit Appointment requests.
- Everyone must get a "first visit" turn. Therefore, "second time around" visits will be following all the first visitation requests.
- We will be scheduling visits outdoors as much as we can - weather permitting. In the case of inclement weather, the visit may need to be rescheduled.
- Please try to designate the same 1 or 2 individuals to visit in this beginning phase for purposes of contact tracing. These should be the most important or essential family individuals for the resident's overall wellness.
- Residents are allowed no more than two visitors at a time.
- ALL visit in-person appointments are limited to 30 minutes.

Additionally,

- All visitors must wear a face covering or a mask.
- All visitors will be screened at the entryway, and sign documentation. Please note that visits will not be allowed if anyone is showing symptoms of illness.
- In accordance with regulatory requirements, visits will be monitored by a staff member to ensure that safety precautions are taken. Resident and Visitor will maintain social distancing.

These are challenging and uncertain times, yet resident comfort and safety rules must be maintained. Steere House is appreciative of your thoughtful comments of support and understanding as we are following carefully developed infection control procedures.

Best regards,

Julie H. Richard, NHA, MA
Administrator