

*Fulfilling Our Promise*



# Steere House

NURSING & REHABILITATION CENTER

July 14, 2020

Dear Residents and Family Members,

As you already know, Steere House is vigilant and tests for COVID-19 regularly. The Rhode Island Department of Health has been very clear and strict regarding the identification of even a SINGLE test which results in a positive COVID-19 result. Our Rhode Island community at large is opening up and with that event comes some risk, no matter how careful and scrupulous Steere House may be.

When such a result is reported, visitation must be limited again to DRIVE-BY with appointment only. Today, Steere House has learned of a positive test result. Families who had an in-person appointment planned were all called this morning by staff from either the Activity Department or Social Work Department. This decision is one which is difficult to make but Steere House is required to do so.

TO MAKE A DRIVE BY APPOINTMENT:

Please email: Gina Williamson at – [gwilliamson@steerehouse.org](mailto:gwilliamson@steerehouse.org)

No phone calls please.

WHAT IS STEERE HOUSE DOING?

Steere House will continue to test as directed by the RI Department of Health.

We continue to clean, clean and clean. This is the “new norm”.

We continue to educate staff on use of PPE and infection control. We encourage good virus protection habits when at home and in the general community.

Steere House has sufficient PPE, including supplies for single use items which are ideal.

HAIRDRESSER/SALON SERVICES:

NO hairdressing services are permitted at this time, however we have begun to discuss and plan for that part of re-opening. ONLY our in-house hairdresser will be permitted and they will be tested with staff.

As soon as any new information or change in visitation is permitted, Steere House will send a new email to you. It is in the best interest of all for Steere House to be cautious, and to take these steps to protect our residents. Thank you so much for the understanding and patience during this unusual time.

Best regards,

Julie H. Richard, NHA, MA

Administrator