



*Steere House*  
NURSING & REHABILITATION CENTER

2011  
ANNUAL REPORT

*Fulfilling the  
promise*

# *message from the* PRESIDENT & EXECUTIVE DIRECTOR



*Andrew C. Spacone,  
President,  
Steere House  
Board of Directors*

**I**t is an honor to present the Steere House Nursing & Rehabilitation Center 2011 Annual Report. Last year, Steere House faced many challenges in what continues to be a difficult economy. At the same time, we've remained watchful of health care reforms and their possible effect on us. However, because of the tireless efforts of our dedicated professionals and staff, we continue to confront these challenges in a positive and effective manner, remaining committed to delivering quality and compassionate services to our residents and patients.

As one countermeasure, we've worked hard to develop partnerships through our active CareLink membership to keep us on the leading edge of Accountable Care initiatives, such as "bundled payments" and coordinated care transitions. These kinds of care and payment structures are on the horizon for Medicare, Medicaid and most insurance types. The building renovations currently underway are another effort on our part to further build upon the foundation of the Steere House heritage. Soon the Transitional Care Unit will have over 6235 square feet of dedicated space, featuring expanded rehabilitation care and service space where we will be able to help qualified individuals to successfully return home following a hospital stay. Other facility improvements underway are also progressing nicely. Renovations on Safe Haven Advanced Care (Third Floor), for example, are nearly complete.

And once again, we are proud to recognize the contributions of a special individual employee as the 2012 Outstanding Steere House Employee, Diane Facha. Upon learning of her selection, Diane shared a heartfelt message, "Steere House employees are a great team and it's that team effort that makes us all shine!" Learn more about Diane and why fellow staff members appreciate the positive impact she makes to the organization and their team, while she works hard to improve the lives of others.

In closing, we are pleased to report that Steere House remains a viable and strong member of the health care community. We remain thankful to you, our partners, as it is your support that helps to make our endeavors possible.



*Julie H. Richard,  
NHA, MA,  
Executive Director*

# treasurer's report

# 2011

## Steere House Nursing & Rehabilitation Center Steere House Foundation

Combined Balance Sheet – December 31, 2011

### ASSETS

Cash	275,962
Cash restricted for property and equipment	1,912,185
Accounts Receivable, less allowance for doubtful accts	1,288,758
Investments	14,766,707
Other	192,450
<b>Total Current Assets:</b>	<b>18,436,062</b>
Property and Equipment, less accumulated depreciation	5,205,222
Other Assets	135,945
<b>Total Assets:</b>	<b>23,777,229</b>

### LIABILITIES

Accounts Payable	254,873
Accrued Expenses	830,849
Current Portion of long term debt	84,000
Other Liability (PACE Guaranty)	125,000
Long Term Debt, less current portion	5,234,999
<b>Total Liabilities:</b>	<b>6,529,721</b>

<b>NET ASSETS:</b>	18,945,135
Change in Net Assets 2011	(1,697,627)
<b>Total Net Assets:</b>	<b>17,247,508</b>
<b>Total Liabilities and Net Assets:</b>	<b>23,777,229</b>

This condensed information has been abstracted from our 2011 audited financial statements.

### STATISTICS 2011

Admissions.....	319
Discharges.....	314
Resident days of care.....	41,109

It is appropriate to say that 2011 was an unusual year. We ended the year with a small net loss. The continuing instability in the market resulted in a decrease in the net worth of our investment portfolio. Neither of these factors is of long range significance. More importantly, in August 2011 we refinanced our long term debt at a significantly lower rate, reducing our annual debt service costs. At the same time, by increasing the amount financed, we are able to undertake the renovation and upgrading throughout Steere House, creating both the new Transitional Care Unit and providing up-to-date patient facilities and staff working space. We look forward to Steere House continuing to provide exceptional long term care and short term rehabilitation for patients leaving hospital stays. We are proud to be a center of excellence in health care.

The total net operating revenue for Medicare, Medicaid, commercial insurers, and private pay clients was \$10,651,207 compared to operating expenses of \$12,299,245 for an operating loss of \$1,648,038. This compares to a 2010 operating loss of \$1,368,162. Net investment income gains of \$826,094 in 2011 (compared to a net gain of \$704,806 in 2010) helped to offset a net loss of \$(343,729) in 2011 compared to a net gain of \$70,492 in 2010.

Respectively submitted,  
Edwin F. Hallenbeck, Treasurer

# Fulfilling the promise

## Statement of Appreciation

Through their generosity, our benefactors contribute to the strength of Steere House. Their giving assists us in our mission to provide the very best quality of life in a compassionate environment. We take this opportunity to express our deepest appreciation to the Board of Directors, employees, families, friends, corporations, foundations and to those who wish to remain anonymous for their support.

### 2011 ANNUAL GIVING REPORT

Gifts received from January 1 through December 31, 2011



#### CIRCLE OF FRIENDS

Our Steere House Circle of Friends is named to honor and recognize those who generously contribute to the Annual Fund.

We are honored to be able to recognize this special Circle of Friends and we shall do our best to be worthy of their generosity now and in the years to come.

#### HENRY J. STEERE CIRCLE (\$2,500 and up)

Ann Saccoccia/Rob Carnevale  
Memorial Golf Tournament  
Estate of Kathryn G. Steere  
Mr. Randall W. Steere  
The Little Family Foundation

#### PRESIDENT'S CIRCLE (\$1,000 - \$2,499)

Mr. and Mrs. Frank Champi  
Ms. Ann Chase/Frances York  
Ms. Stephanie J. Curry  
Mrs. Rosalie B. Fain  
Mr. Thomas Goulet  
Dr. Robert Kohn  
Ms. Lorraine E. O'Rourke  
Dr. Norma J. Owens  
Mr. Andrew C. Spacone  
Ms. Melissa T. Simpson

#### FOUNDER'S CIRCLE (\$500 - \$999)

Mr. and Mrs. Arthur L. Brown  
Mrs. Joan Gelch  
Mr. and Mrs. Richard W. Peterson  
Mr. Timothy J. Reiner  
Ms. Linda P. Seleckman

#### PACESETTER'S CIRCLE (\$250 - \$499)

Mr. David E. Armstrong, Jr.  
Ms. Barbara Bamford  
Dr. and Mrs. Carl J. Battaglia  
Mr. Edwin F. Hallenbeck  
Mr. and Mrs. Norman E. Levine  
Mr. Stephen Lister  
Mr. Robert A. Proctor  
Mr. Thomas H. Roberts  
Dr. Margaret Rodriguez

#### PARTNER'S CIRCLE (\$100 - \$249)

Ms. Marilyn Ardente  
Mrs. Olga H. Audet  
Mr. and Mrs. James P. Bowman  
Mr. Gordon W. Brailsford  
Mrs. Barbara Brown  
Ms. Dee Canitez  
Dr. and Mrs. Allan Deutsch  
Mrs. Toby S. Galli  
Ms. Cynthia M. Grossi  
Mrs. Roslyn Guarnieri  
Mr. and Mrs. Michael A. Haveles  
Mrs. JoAnn Haworth  
Johnson & Wales University  
Mr. Joseph Lanni  
Mr. Leo Mogavero  
Mr. and Mrs. Kevin J. Montague  
Mr. and Mrs. Paul Coe Nicholson, Jr.  
Ms. Toni Oliviero  
Mr. George A. Raymond  
Mr. and Mrs. Daniel R. Ricci  
Ms. Melissa T. Simpson  
Mrs. Beatrice Steere  
Mr. and Mrs. Daniel Subotnik  
Ms. Elizabeth T. Tyler  
Mr. Jerold Weisman



#### ASSOCIATE'S CIRCLE (\$100 or less)

Mr. James Abeshaus  
Mr. and Mrs. Marshall B. Allen, Jr.  
Mr. Avedis Apkarian  
Mr. Kenneth Baronian  
Ms. Maria Bowden-Gerard  
Mr. Clifford Brown  
Ms. Lucy W. Campbell  
Ms. Paula L. Carey  
Ms. Margaret Charpentier  
Ms. Ursula A. D'Amario  
Ms. Donna A. Della Porta  
Ms. Judith Factor  
Dr. Kathryn L. Gann  
Ms. Barbara Gerard  
Mrs. Suzanne R. Gilstein  
Mr. Albert J. Girard  
Mr. and Mrs. Bertrand A. Gosselin  
Ms. Jacquelyn Graham  
Ms. Diane Guimond  
Mr. and Mrs. Robert Harris  
Mr. and Mrs. Robert J. Horner  
Mr. Robert Jacquard  
Mr. and Mrs. Don Jurkowitz  
Ms. Johnnie P. Kelly  
Mr. and Mrs. Anthony J. Lewandowski  
Ms. Susan Lind  
Mr. and Mrs. Robert H. Mende  
Dr. E. James Monti, Jr.  
Ms. Linda Morsilli  
Dr. Diane Steere Nobles  
Ms. Margaret M. Ogle  
Mr. George W. Packish  
Mrs. Barbara Voss Parillo  
Ms. Meredith Partington  
Rev. Donald Rasmussen  
Ms. Pat Raymond  
Mr. Mark H. Reeder  
Ms. Gayle Sepe  
Ms. Mary-Louise Spigell  
Mr. and Mrs. William E. Squizzero  
Ms. Deborah Tanguay  
Mr. and Mrs. Peter B. Tikoian  
Mr. Robert Turillo  
Mrs. Ruth B. Whipple  
Ms. Carol Yarnel

#### REMEMBRANCE GIFTS

With deep gratitude, we thank the families who have named Steere House as the recipient of memorial gifts in lieu of flowers.

#### IN MEMORY OF:

John E. Brown  
Vincenzo Buccì  
Elsie Chandley  
Margaret Donigian  
Cecelia Facha  
Adelaide Facteau  
Hilda Gonsalves  
Barbara Goulet  
Eva Greene  
Jean Hebert  
Doris Johnson  
Elmer Lappin  
James Levine  
Michael Loffredo  
Judy Mallinson  
Ophelia Mendonca  
Dennis Moran  
Lidia Pavlotsky  
Helen Pello  
Olga Quilici  
Michael Turillo

#### GIFTS FROM THE HEART

We are grateful to the following employees who so graciously contributed to The Gifts From The Heart campaign which raised \$7,058.

Carmen Almonte  
Ketsia Alriche  
Marie Angervil  
Dianne Bourget  
Harriet Champi  
Carol Cokely  
Louise Colekraty  
Jennifer Crowley  
Grace Dauda  
Christine DeFilippo  
Janet Desimone  
Diane Facha  
Maryann Fackos  
Bethie Francime  
Jean Gacin  
Joseph Gilbody  
Ramona Hernandez  
Zamgbah Hoff  
Charlotte Holley  
Dawn Hopkins  
Marylee Humphrey  
Kevin Johnson



Marguerite Jolicoeur  
 Elaine King  
 Altagrace Lapotry  
 Frances Lowell  
 Phyllis Monteiro  
 Dorothy Nicholls  
 Clemene Nicolas  
 Debra Olson  
 Rita Pacheco  
 Linda Peck  
 Quilma Perdomo  
 Sandra Pineda  
 Nicole Plante  
 Julie Richard  
 Uluma Sharpe  
 Linda Shippee  
 Jestina Taweh  
 Felicia Togba  
 Denise Trimble  
 Gina Williamson

**EMPLOYEE DEVELOPMENT TEAM**

The Steere House Employee Development Team is a group of employees that organizes fundraising activities to support those programs or initiatives that help to improve the quality of residents' daily life.

Uluma Sharpe, Chair  
 Linda Shippee, Vice Chair  
 Christine DeFilippo, Treasurer  
 Diane Facha, Secretary  
 Members:  
 Sharon Addy  
 Dianne Bourget  
 Irene Brand  
 Yvette Ford  
 Ivonne Garcia  
 Bobbie Joseph  
 Elaine King  
 Michele Marchesseault  
 Patricia Michaud  
 Marcia Murphy  
 Quilma Perdomo  
 Nicole Plante  
 Justina Pires  
 Julie Richard  
 Charmaine Rousseau  
 Ellen Scotto  
 Margo Sheldon  
 Beth Snow-Tait  
 Letitia Tete  
 Denise Trimble  
 Suzette Ware  
 Maxwell Whiting  
 Carmen Williams  
 Gina Williamson

**STEEERE HOUSE WALK**

The Employee Development Team would like to thank everyone who walked and contributed to a very successful event, especially the Board of Directors who donated the prizes. Total raised \$3,006.

**AUTUMN'S PROMISE**

We would like to thank everyone who attended and contributed to a successful fundraising event. We would also like to take this opportunity to recognize our event sponsors:

**PLATINUM SPONSOR**

(\$5,000)

Citizens Bank

**SILVER SPONSOR**

(\$1,500)

Joan Gelch  
 Lefkowitz, Garfinkel, Champi, & DeRienzo, P.C.  
 Morrison Senior Services  
 PharMerica  
 Roush&Associates, Inc.  
 Starkweather & Shepley, Inc.

**BRONZE**

(\$1,000 )

Home & Hospice Care of Rhode Island

**GEMSTONE SPONSOR**

(\$500)

JFallon & Company, Inc.  
 Dr. Robert Kohn  
 McKesson Medical-Surgical  
 Park Row Associates  
 Julie Richard

**FRIEND SPONSOR**

(\$250)

HinckleyAllenSnyder LLP  
 Hope Alzheimer's Center  
 Senator Donna Nesselbush  
 Deb Olson  
 Andrew Spacone  
 Carol Yarnel

**THE DiPERSIO SOCIETY**

The DiPersio Society recognizes those individuals who have named Steere House in their estate plan through a bequest, charitable trust, annuity, life insurance or an outright gift of \$3,000 to the general endowed fund, or to establish a permanent endowed fund. The DiPersio Society provides a means to honor and thank donors during their lifetime for a gift that will make a difference well into the future.

Anonymous

Mr. & Mrs. Arthur Brown  
 Ms. Lori DiPersio  
 Mrs. Joan Gelch  
 Dr. Kathryn L. Gann  
 Ms. Ronelle W. Genser  
 Ms. Jann Leeming & Mr. Arthur D. Little  
 Ms. Lorraine E. O'Rourke  
 Mr. Roger E. Osborne  
 Mr. & Mrs. Richard W. Peterson  
 Mr. Randall Steere  
 Mrs. Frederick P. Thomas

**PLANNED GIFTS AND BEQUESTS**

Our existence today is testimony to the generosity of past generations. They believed their gifts helped to ensure Steere House would exist far into the future. The following benefactors would be pleased with the progress Steere House has made and heartened to know that the generosity they displayed over these many years has become a lasting tradition.

Emma Hallett Estate  
 Frank B. Hazard Estate  
 Sarah Hunt Howell Estate  
 Robert & Margaret MacColl Johnson Fund  
 George Potter Estate  
 Edwin Reynolds Charity  
 H. Preston & A.F. Stone Charity  
 Frank Tucker Estate  
 Minnie Sumner Woodward Estate

**RESTRICTED GIFTS**

**GEORGE O. & KATHRYN G. STEERE CHAPLAINCY FUND**

Estate of Kathryn G. Steere  
 Mr. & Mrs. George Packish  
 Mrs. Beatrice Steere  
 Employee Campaign

**STEEERE HOUSE ACTIVITY FUND**

Mr. John Aukstolis  
 Ms. Barbara Bamford  
 Ms. Claudette Carey  
 Mr. Michael DeSarro  
 Ms. Marsha Gustafson  
 Memorial Gifts to Margaret Donigian  
 Memorial Gifts to James Levine  
 Mrs. Julie Richard  
 Ms. Gloria Stenmark

**STEEERE HOUSE SAFE HAVEN GARDEN UNIT**

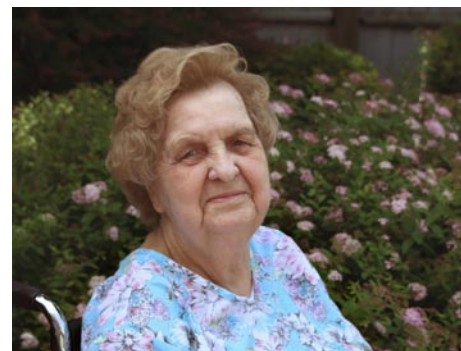
Ms. Lorraine E. O'Rourke

**STEEERE HOUSE SAFE HAVEN ADVANCED CARE UNIT**

Mr. & Mrs. Michael Girard

**SPECIAL THANKS**

Pam Anderson  
 The Cathedral of Life  
 Check The Florist  
 Jill Fallon  
 Johnson & Wales University  
 Jeanne Kolb & The Baptist Ministries  
 Scott Levine  
 Ocean State Vending Machines  
 Moji Opalade  
 Doris Read & Betty Farnham  
 Steere House Employee Development Team  
 Caroline Vierra  
 Joanne Gelsomino & Annette Annese  
 Jewish Eldercare  
 Mary Ellen Thibodeau  
 June Masterson



*Steere House*  
 NURSING & REHABILITATION CENTER



The Outstanding Steere House Employee Award recognizes someone who exhibits behavior and job performance consistent with the values of Steere House. The Award is given to an individual who through their professional life at Steere House has demonstrated commitment and service to the Steere House community, including residents, patients, family members and fellow co-workers, and who plays an instrumental role in making these values come alive and an integral part of Steere House life. Recipients of this Award are those who demonstrate, provide and support patient and family centered care in some or all of these ways: Respect, Collaboration, Professional Excellence, Community Involvement, and Compassion.



Start with a loving mother with a big heart and a dose of compassion for others, add a twist of a father's strength coupled with a determined streak and you've struck a balance that is Diane Facha. Diane is this year's 2012 Outstanding Steere House Employee Award recipient. Nominated by fellow employees, Diane is recognized for her ability to step in where needed and get the job done while stopping along the way to say a little something to make someone's day.

*respect • collaboration • professional*

## MEET

# Diane Fachap

**BACKGROUND** • A Cranston native, Diane is the youngest of three children and her healthcare career started close to home. At the tender age of ten, Diane was caring for her grandparents and she recalls that she truly enjoyed helping them to manage their daily lives. Ten years later, after her grandparents passed away, Diane decided she wanted to become a Certified Nursing Assistant (CNA) and work with the elderly. Upon receiving her certification, Diane began her professional career at Steere House in 2000 as a CNA on second shift, then first, and then in Activities. In the meantime, she received her Phlebotomy license, completed the Medication Administration Class and began pursuing her nursing degree at CCRI. If we gave you her job description today, you would ask, “What doesn’t this young lady do?” Yet while all that she does is important, it is more how she does it that is quietly remarkable.

**SIGNATURE STYLE** • Diane’s approach to her life and work begins with family. “I feel as though Steere House is truly my second family,” says Diane. She respects and appreciates the role that those who initially trained her (many of whom still work at Steere House today) played in teaching her “the Steere House morals and the correct way to care for residents.” And to say she holds a special place in her heart for the elderly in our community is to state the obvious. “They have already given so much of themselves so we could have what we do today,” Diane says. “I learn something from them every day.”

*Congratulations*

*excellence • involvement • compassion*

# Steere House

NURSING & REHABILITATION CENTER

100 Borden Street, Providence, Rhode Island 02903  
www.steerehouse.org

## mission statement

Steere House is an independent non-profit organization, serving adults who require skilled, restorative and long-term care services within a secure and caring environment. Steere House also provides educational and research experiences that enhance the care of those we serve.

### BOARD OF DIRECTORS

Andrew C. Spacone, *President*

Timothy J. Reiner, *Vice President*

Edwin F. Hallenbeck, *Treasurer*

Diane Steere Nobles, Ph.D., *Secretary*

Norma J. Owens, Pharm.D., BCPS, FCCP,  
*Immediate Past President*

Dee Canitez

David Dosa, MD

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