



Steere House

May 6, 2020

NURSING & REHABILITATION CENTER

Dear Family and Friends:

Thank you for your patience and understanding, that means so very much during this pandemic.

This is an update to let you know a bit more about the status of our residents and staff here at Steere House. Again, our positive residents are located on a dedicated unit with staff who have been trained, provided full PPE and who provide all needs for your loved ones.

Residents:

As of today, and as posted on the Department of Health link, Steere House has reported 10-14 positive residents. ALL families who have a positive loved one have received a phone call from a nurse. Of those residents in-house, all are located on the dedicated unit for COVID-19 as already noted. ALL negative residents were re-swabbed today and the tests are at the lab. Results will be complete in 48 hours or less and a nurse will call you.

Here is the RI Department of Health COVID-19 link for your overall information:

<https://ri-department-of-health-covid-19-data-rihealth.hub.arcgis.com>

Staff:

We do have staff that have tested positive. NO employees testing positive are on our schedule. NO employee is allowed to work by Steere House unless they meet the "return to work" or duty guidelines of both symptom free status and negative testing criteria per the RI Department of Health.

In an earlier letter, I spoke about the testing of all employees at Steere House on Friday. Governor Raimondo mentioned this process in today's press briefing and indicated 60 of the 85 nursing homes had experienced this effort.

MOTHER'S Day:

I know this is repetitive, but I must ...

- No visiting please
- No flowers or deliveries please
- No family on the property trying to signal staff or residents please
- DO be patient regarding phone calls if you are going through our receptionist. We truly appreciate if you call after 9:45am, and avoid meal service times on Mother's day. Our staff will be working hard to bring a special treat to each and every resident.

Marcia Murphy of Culinary Services will be sharing her noon menu, please "please stay tuned".

Sincerely,

Julie H. Richard, NHA, MA, Executive Director

Cc: file