

1874



*Fulfilling the  
promise*

2010

ANNUAL REPORT

*Steere House*  
NURSING & REHABILITATION CENTER



# *message from the* PRESIDENT & EXECUTIVE DIRECTOR



*Andrew C. Spacone*  
*President*  
*Steere House*  
*Board of Directors*

Steere House is pleased to provide the 2010 Annual Report. Like so many human service programs in Rhode Island, we face a number of serious economic challenges. As most people know, our organization will be adversely affected by the cuts contained in the Medicaid funding proposals, as will many nursing homes in Rhode Island. As we learn more details about the methods of reimbursement change, we will respond and communicate with everyone in the Steere House community. With your support and trust, we remain committed to taking the needed steps for the future and our place in the path of health care reform.

Throughout 2010, it was very important for Steere House to continue our strategic initiatives, especially the development of our Transitional Care Unit (TCU) for short stay, post hospital care individuals. Our TCU is a much needed service in the Providence area. For many elders planning to return home, they can experience quality rehabilitation at Steere House and successfully attain their goals. National and local health care reform programs are all moving toward greater opportunity with financial resources supportive of community based services. Our TCU “fits right in” and will keep Steere House a vital provider for many years to come.

We would not be able to move forward with our organizational plans without the contributions of our stellar team of employees. For the first time since our founding in 1874, Steere House has named an Outstanding Employee of the Year. The Award recognizes an employee for positive impact to the overall organization, activity that improves the lives of others, extraordinary contributions to the Steere House mission and personal professional development. You will see in the Annual Report that Mrs. Uluma Sharpe, of our Human Resources Department, is the 2011 Outstanding Steere House Employee. Uluma learned of her honor at our annual National Nursing Home Week Employee Day event in May and will continue to be recognized throughout the coming year. Please take a moment to get to know Uluma by reading the highlight in this report.

In closing, Steere House is thankful for all our partners. Your support makes our endeavors possible.



*Julie H. Richard,*  
*NHA, MA*  
*Executive Director*

# OUTSTANDING STEERE HOUSE EMPLOYEE AWARD



MEET

## *Uluma Sharpe*

**T**hey say a picture is worth a thousand words. Allow us then to begin by sharing one of Uluma, our 2011 Outstanding Steere House Employee. And although a little reticent to be the focus of such attention, Uluma's smile cannot hide from the camera's lens. It lights up a room and beams like a welcome sign to those that come into contact with her each and every day. However, maybe we should start at the beginning.

**BACKGROUND** • Uluma came to the Providence area more than 20 years ago when she left her homeland of Liberia, along with her husband and infant son. Armed with a Bachelors degree in Accounting, Uluma explored a number of job opportunities, before joining Steere House as a CNA. As a "number cruncher" at heart, however, Uluma found herself at a crossroads. Ultimately, Human Resources would become both her path and passion, allowing her to enjoy interacting with people while helping to establish the systems and practices that help to continually improve the working environment here. Uluma recently completed her Masters in Labor Relations and Human Resources at the University of Rhode Island after six years of part-time study.

**INSPIRATION** • Uluma's hard work in pursuit of her education speaks to an inner drive that not many people can imagine maintaining. Yet a good education and its rewards were instilled into her by her father and shared with her family today. Her son, Zack, now 21, graduated from the University of Michigan and is headed for Columbia Law School.

**SIGNATURE STYLE** • It's clear that Uluma is not just another pretty face. While her smile may shout "Hello!", her demeanor is reserved and her words often soft spoken (unless of course you get her to laugh). She is sensitive, demonstrates a collaborative spirit and exudes a positive attitude that serves both the Steere House community and her very well.

*Congratulations.*

# 2010 STEERE HOUSE BENEFACTOR HONOR ROLL

## *Statement of Appreciation*

*Through their generosity, our benefactors contribute to the strength of Steere House. Their giving assists us in our mission to provide the very best quality of life in a compassionate environment. We take this opportunity to express our deepest appreciation to the Board of Directors, employees, families, friends, corporations, foundations and to those who wish to remain anonymous for their support.*

### 2010 ANNUAL GIVING REPORT

*Gifts received from January 1 through December 31, 2010*

#### CIRCLE OF FRIENDS

Our Steere House Circle of Friends is named to honor and recognize those who generously contribute to the Annual Fund.

We are honored to be able to recognize this special Circle of Friends and we shall do our best to be worthy of their generosity now and in the years to come.

#### HENRY J. STEERE CIRCLE (\$2,500 and up)

Dr. David M. Dosa  
Mr. Randall W. Steere  
The Little Family Foundation

#### PRESIDENT'S CIRCLE (\$1,000 - \$2,499)

Dr. & Mrs. Carl Battaglia  
Ms. Ann Chase  
Ms. Stephanie J. Curry  
Mr. & Mrs. Theodore Giusti  
Mrs. Rosalie B. Fain  
Ms. Lorraine E. O'Rourke  
Dr. Norma J. Owens  
Mr. Timothy J. Reiner  
Ms. Melissa T. Simpson



#### FOUNDER'S CIRCLE (\$500 - \$999)

Mrs. Joan Gelch  
Mr. Andrew Gilstein/Gilstein Family  
Mr. & Mrs. James Guthrie  
Ms. Maura Perrin  
Mr. & Mrs. Richard Peterson  
Mr. Andrew C. Spacone

#### PACESETTER'S CIRCLE (\$250 - \$499)

Mr. David E. Armstrong, Jr.  
Mr. Nikhil Bhattacharya  
Mr. John Gonsalves, Jr.  
Mr. & Mrs. Lawrence Iavarone  
Johnson & Wales University  
Mr. & Mrs. Norman E. Levine  
Mr. & Mrs. Stephen Lister  
Mr. Thomas H. Roberts  
Dr. Margaret Rodriguez  
Ms. Linda P. Selecman  
Ms. Mary Small  
Mr. Bradley L. Steere

#### PARTNER'S CIRCLE (\$100 - \$249)

Ms. Marybeth G. Almeida  
Ms. Marilyn Ardente  
Mrs. Olga H. Audet  
Ms. JoEllen Baird  
Ms. Barbara Bamford  
Mr. Gordon W. Brailsford  
Mr. & Mrs. Arthur Brown  
Mr. & Mrs. Richard P. Buonaiuto  
Ms. Dee Canitez  
Dr. & Mrs. Allan Deutsch  
Mr. Sidney W. Factor  
Ms. Mary A. Firmino  
Mrs. Toby S. Galli  
Dr. Kathryn L. Gann  
Mr. Erick J. Genser  
Mrs. Suzanne R. Gilstein  
Ms. Cynthia M. Grossi  
Mr. Edwin F. Hallenbeck  
Mr. & Mrs. Michael A. Haveles  
Mr. & Mrs. Kevin J. Montague  
Mrs. Wanda J. Moskwa  
Ms. Donna Nesselbush  
Mr. & Mrs. Paul Coe Nicholson, Jr.  
Ms. Toni H. Oliviero  
Mr. Joseph Pisaturo  
Mr. George A. Raymond  
Mr. & Mrs. Daniel R. Ricci  
Ms. Barbara Riter  
Ms. Gayle Sepe  
Ms. Susan Storey  
Mr. & Mrs. Daniel Subotnik  
Mr. Vincent H. Sullivan  
Mrs. Gloria R. Turner  
Mr. Jerold Weisman  
Mr. Richard York

#### ASSOCIATE'S CIRCLE (\$100 or less)

Anonymous  
Mr. James Abeshaus  
Mr. & Mrs. Marshall B. Allen, Jr.  
Ms. Annette Annese  
Mrs. Patricia August  
Mr. Kenneth Baronian  
Dr. Norman Berkowitz  
Mr. & Mrs. James P. Bowman  
Mr. Clifford Brown  
Mr. & Mrs. John E. Brown  
Ms. Louise E. Cadieux  
Ms. Lucy W. Campbell  
Ms. Paula L. Carey  
Ms. Margaret Charpentier  
Ms. Ursula A. D'Amario  
Ms. Judith Factor  
Mr. & Mrs. Barry N. Gilstein  
Mr. Albert J. Girard  
Mr. & Mrs. Albert S. Gizzarelli, Sr.  
Mr. James J. Goolgasian  
Ms. Diane Guimond  
Mr. & Mrs. Robert Harris  
Mr. & Mrs. Robert J. Horner  
Mr. & Mrs. Ronald P. Joseph  
Mr. & Mrs. Don Jurkowitz  
Mr. Johnnie P. Kelly  
Mrs. Jean M. Kinsel  
Ms. Viola E. Knapp  
Mr. Elmer S. Lappin  
Mr. & Mrs. Gerard L. Lefebvre  
Mr. & Mrs. Anthony Lewandowski  
Ms. Susan Lind  
Ms. Barbara J. Meldonian  
Mr. & Mrs. Robert H. Mende  
Mr. Leo Mogavero  
Dr. & Mrs. E. James Monti, Jr.  
Ms. Beverly A. Moore  
Ms. Rose Nalbandian  
Dr. Diane Steere Nobles  
Ms. Margaret M. Ogle  
Mr. & Mrs. George W. Packish  
Mr. Ed Palladino  
Mrs. Barbara Voss Parillo  
Ms. Meredith Partington  
Mr. & Mrs. Maurice O. Pepin  
Rev. Donald Rasmussen  
Mr. Mark H. Reeder  
Ms. Lucie G. Searle  
Mr. & Mrs. William E. Squizzero  
Ms. Deborah Tanguay  
Mr. & Mrs. Peter B. Tikoian  
Mr. & Mrs. John W. Trombi  
Mr. & Mrs. Louis Turchetta  
Mrs. Ruth B. Whipple

#### REMEMBRANCE GIFTS

With deep gratitude, we thank the families who have named Steere House as the recipient of memorial gifts in lieu of flowers.

#### IN MEMORY OF:

Rose Alessandro  
Eileen Allen  
Dorothy Bens  
Pauline Brault  
Lawrence Brown  
Domenic Buonaiuto  
Catherine DeSarro  
Lillian Gilstein  
Calvin Giusti  
Joseph Gryzic  
Claire Johnson  
Gertrude Macedo  
Jeanette Riter  
Robert Roske  
Helen Sheehan  
Kathryn Steere  
Alberta Tropea  
Raffaella Viti

#### GIFTS FROM THE HEART

We are grateful to the following employees who so graciously contributed to The Gifts from the Heart campaign which raised \$6,687

Susan Berto  
Dianne Bourget  
Irene Brand  
Harriet Champi  
Nancy Coates  
Carol Cokely  
Sherral Crown  
Edrissa Dauda  
Grace Dauda  
Dawn Hopkins  
Christine Defilippo  
Janet Desimone  
Amy Dubois  
Diane Facha  
Maryann Fackos  
Gisselle Familia  
Bethie Francime  
Jean Gacin  
Cindy Gates  
Glenn Greene  
Ramona Hernandez  
Zamgbah Hoff  
Charlotte Holley  
Marylee Humphrey  
Nancy Ka  
Elaine King



Rodlyne Louis  
 Sabrina Luna  
 Nuno Madeiro  
 Patricia Michaud  
 Rosemary Moisset  
 Phyllis Monteiro  
 Kayla Mottola  
 Dorothy Nicholls  
 Clemene Nicholas  
 Akua Nyampong  
 Debra Olson  
 Quilma Perdome  
 Sandra Pineda  
 Nicole Plante  
 Aura Querido  
 Julie Richard  
 Leslie Richardson  
 Elda Roman  
 Charmaine Rousseau  
 Laurie Ann Sepe  
 Uluma Sharpe  
 Linda Shippee  
 Elizabeth Snow-Tait  
 Dekontee Soe  
 Jestina Taweh  
 Paula Torres  
 Denise Trimble  
 Suzette Ware  
 Gina Williamson

#### EMPLOYEE DEVELOPMENT TEAM

The Steere House Employee Development Team is a group of employees that organizes fundraising activities to support those programs or initiatives that help to improve the quality of residents' daily life.

Debra Olson, Chair  
 Nicole Plante, Vice-Chair  
 Dianne Bourget, Treasurer  
 Diane Facha, Secretary

#### MEMBERS

Christine DeFilippo  
 Bethie Francime  
 Elaine King  
 Pat Michaud  
 Marcia Murphy  
 Dorothy Nicholls  
 Quilma Perdome  
 James Plaziak  
 Julie Richard  
 Charmaine Rousseau  
 Uluma Sharpe  
 Linda Shippee  
 Denise Trimble  
 Max Whiting  
 Gina Williamson

#### STEEERE HOUSE WALK

The Employee Development Team would like to thank everyone who walked and contributed to a very successful event, especially the Board of Directors who donated the prizes. Total raised \$5,479.

#### OSCAR BOOK SIGNING

We would like to thank everyone who attended and contributed to a successful fundraising event honoring our famous cat, Oscar. Total raised \$4,818.

#### AUTUMN'S PROMISE

We would like to thank everyone who attended and contributed to a successful fundraising event. We would also like to take this opportunity to recognize our event sponsors:

#### PLATINUM SPONSOR (\$5,000)

Citizens Bank

#### SILVER SPONSOR (\$1,500)

Lefkowitz, Garfinkel,  
 Champi & DeRienzo P.C.  
 Morrison Senior Dining  
 PharMerica  
 Roush&Associates, INC.  
 Starkweather & Shepley

#### GEMSTONE SPONSOR (\$500)

Joan Gelch  
 Home & Hospice Care  
 of Rhode Island  
 JFallon & Company, Inc.  
 Dr. Robert Kohn  
 McKesson  
 Park Row Associates  
 Julie Richard

#### FRIEND SPONSOR (\$250)

Hinckley, Allen & Snyder, LLP  
 Hope Alzheimer's Center  
 Debra Olson  
 Andrew Spacone  
 The Employers Association, Inc.  
 William Delmag,  
 WD & Associates, Inc.  
 Carole Yarnel

#### THE DiPERSIO SOCIETY

The DiPersio Society recognizes those individuals who have named Steere House in their estate plan through a bequest, charitable trust, annuity, life insurance or an outright gift of \$3,000 or more to the general endowment, or to establish a permanent endowed fund. The DiPersio Society provides a means to honor and thank donors during their lifetime for a gift that will make a difference well into the future.

Anonymous  
 Mr. & Mrs. Arthur Brown  
 Ms. Lori DiPersio  
 Mrs. Joan Gelch  
 Dr. Kathryn L. Gann  
 Ms. Ronelle W. Genser  
 Ms. Jann Leeming & Mr. Arthur D. Little  
 Ms. Lorraine E. O'Rourke  
 Mr. Roger E. Osborne  
 Mr. & Mrs. Richard W. Peterson  
 Mrs. Randall Smart  
 Mr. Randall W. Steere  
 Mrs. Frederick P. Thomas

#### PLANNED GIFTS AND BEQUESTS

Our existence today is testimony to the generosity of past generations. They believed their gifts helped to ensure Steere House would exist far into the future. The following benefactors would be pleased with the progress Steere House has made and heartened to know that the generosity they displayed over these many years has become a lasting tradition.

Emma Hallet Estate  
 Frank B. Gazard Estate  
 Sarah Hunt Howell Estate  
 MacColl Johnson Fund  
 George Potter Estate  
 Reynolds Charity  
 H. Preston & A.F. Stone Charity  
 Frank Tucker Estate  
 Minni Woodward Estate

#### RESTRICTED GIFTS

GEORGE O. & KATHRYN G. STEERE  
 CHAPLAINCY FUND  
 Memorial Gifts to Kathryn G. Steere  
 Mr. & Mrs. James Guthrie  
 Mr. & Mrs. George Packish  
 Mr. Randall Steere  
 Employee Campaign



#### STEEERE HOUSE ACTIVITY FUND

Memorial Gifts to  
 Catherine DeSarro  
 Johnson & Wales University  
 Annette Mendonca Annese  
 Beverly Moore  
 Barbara Ritter  
 Mary Small

#### STEEERE HOUSE SAFE HAVEN GARDEN UNIT

Lorraine E. O'Rourke

#### STEEERE HOUSE SAFE HAVEN ADVANCED CARE UNIT

Memorials to Rose Alessandro  
 John Gonsalves  
 Mary Lou Lefebvre

#### PHYSICAL THERAPY & PERSONAL NEEDS ACCOUNT

Mary Small

#### SPECIAL THANKS

Deacon Pat Bailey  
 The Cathedral of Life  
 Jill Fallon  
 Johnson & Wales University  
 Jeanne Kolb &  
 The Baptist Ministries  
 Ocean State Vending Services  
 Moji Opalade  
 Doris Read  
 Betty Farnham  
 Steere House Employee  
 Development Team  
 Caroline Vierra  
 Priscilla Warner  
 Joanne Gelsomino & Annette  
 Annese  
 Jewish Eldercare  
 Mary Ellen Thibodeau  
 June Masterson  
 John & Robert Sheehan and  
 Marilyn Kilcline



*Fulfilling the  
 promise*



# treasurers report 2010

## Steere House Nursing & Rehabilitation Center Steere House Foundation

Combined Balance Sheet – December 31, 2010

### ASSETS

Cash	579,330
Accounts Receivable, <i>less allowance for doubtful accts</i>	1,188,435
Investments	16,106,130
Other	477,619
<b>Total Current Assets:</b>	<b>18,351,514</b>
Property and Equipment, <i>less accumulated depreciation</i>	5,316,590
Other Assets	642,950
<b>Total Assets:</b>	<b>24,311,054</b>

### LIABILITIES

Accounts Payable	333,214
Accrued Expenses	796,606
Current Portion of long term debt	315,000
Other Liability (PACE Guaranty)	125,000
Long Term Debt, less current portion	3,796,099
<b>Total Liabilities:</b>	<b>5,365,919</b>

<b>NET ASSETS:</b>	<b>18,353,184</b>
Change in Net Assets 2010	591,951
<b>Total Net Assets:</b>	<b>18,945,135</b>
<b>Total Liabilities and Net Assets:</b>	<b>24,311,054</b>


This condensed information has been abstracted from our 2010 audited financial statements.

I'm pleased to report that 2010 was a good year as we ended with a positive net gain. The slow market recovery helped to avoid any major losses in our investment portfolio during 2010. Despite the financial adversity in which we operate, Steere House remains committed to our strategic planning efforts which included the implementation of our Transitional Care Unit in 2010. As we look to the future, Steere House faces continued Medicaid rate reductions; however, the expansion of sub-acute, short term services will increase revenues while providing a continuum of care for the residents and patients of our surrounding local communities. Steere House is proud to be a leading provider of long term care services and will continue to use its resources in a prudent manner to remain a center of excellence for many years to come.

The total net operating revenue for Medicare, Medicaid, commercial insurers, and private pay clients was \$10,256,831 compared to operating expenses of \$11,624,993 for an operating loss of \$1,368,162. This compares to a 2009 operating loss of \$870,511. Net investment income gains of \$704,806 in 2010 (compared to a net gain of \$924,568 in 2009) contributed to a net gain of \$70,492 in 2010 compared to a net gain of \$709,283 in 2009.

Respectfully Submitted,  
Edwin F. Hallenbeck, Treasurer

### STATISTICS 2010

	Admissions .....	244
	Discharges.....	253
	Resident days of care .....	41,657

# board of directors

Andrew C Spacone, *President*

Timothy J. Reiner, *Vice President*

Edwin F. Hallenbeck, *Treasurer*

Diane Steere Nobles, Ph.D., *Secretary*

Norma J. Owens, Pharm.D., BCPS, FCCP, *Immediate Past President*

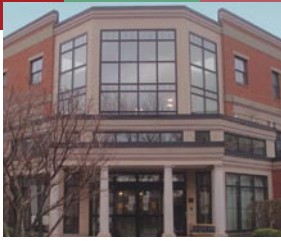
Dee Canitez

Robert Kohn, MD

Sharon Sutton

David Dosa, MD





**Steere House**  
 NURSING & REHABILITATION CENTER  
 100 Borden Street  
 Providence, RI 02903  
 www.steerehouse.org

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SEPTEMBER 30

*Save the date*

AUTUMN'S PROMISE DINNER & AUCTION

FRIDAY, SEPTEMBER 30, 2011

SEVEN O'CLOCK

RENAISSANCE PROVIDENCE HOTEL

5 AVENUE OF THE ARTS, PROVIDENCE, RI

PRESENTING SPONSOR  
**Citizens Bank**

