

*Fulfilling Our Promise*



# Steere House

NURSING & REHABILITATION CENTER

October 28, 2020

Dear Family and Friends:

As communicated in our letter last week, Steere House continues to be vigilant and follow infection control protocol due to positive staff tests for COVID-19. Our infection control process is being adhered to, and we are receiving guidance of the Rhode Island Department of Health. These are the next steps:

1. All residents of Steere House will be tested on Thursday. Similar to last week, if your loved one has a test result which comes back positive, you will be notified.
2. Staff continues to be tested weekly.
3. At this time, visitations will continue as scheduled.

**VISITATION Reminders:**

- For appointments, please email Gina Williamson, Activity Director at: [GWilliamson@SteereHouse.org](mailto:GWilliamson@SteereHouse.org).
- NO money or payments can be accepted at the Business Office/Reception during a visit, please mail any resident payments for Room & Board, Personal Needs.
- If you have questions about care or other concerns during your visit, please call with these items. Our staff are not able to meet with family during a resident visit appointments.

In closing, I hope this letter finds you continuing to stay well, and practicing good virus safety awareness. Wear a mask – the plain ones, the sports theme, even a scary pumpkin or ghost design will help! Another important part of staying healthy in the coming months is getting your Flu Shot! All of these actions support good ways to protect your family and our community. Thank You!

Sincerely,

Julie H. Richard, NHA, MA, Executive Director