



# Steere House

NURSING & REHABILITATION CENTER

June 23, 2020

Dear Family and Friends:

The team at Steere House has been working hard to plan and announce to you that we are beginning our Phases of re-opening. There will be a total of three (3) phases and we must work through all of them carefully. Each Phase is a minimum of 14 days, of which in-person visitation is in the Phase III. However, as Steere House enters Phase I in our overall organizational recovery, we will slowly re-introduce some aspects of daily life – these steps are much needed.

During Phase I we are:

- Slowly opening our meal services for a few residents to enjoy group dining rooms
- The Activity Department will be able to hold small group programs (in a big space, of course).
- Some residents have been outdoors recently as well, weather permitting (not too hot, not rainy and so on).

We are able to offer FOOD deliveries of a favorite food:

- Deliveries Monday-Friday, 1:30-4:30pm. Please try to consider 1 or 2 food deliveries per week. Sorry, no food deliveries Saturday, Sunday – FOR NOW.
- Starts - June 29<sup>th</sup> (Monday)
- ONE time use containers with a Printed Name and the date.
- The cartons/containers will be thrown away after the items is enjoyed.
- NO entrance into the facility – however – you can ring the doorbell and leave the food on the table which will be inside the entryway prior to entering the atrium.

Lastly, Thank you to the Activity Department for organizing “Drive by Tuesdays and Waving Wednesdays”. Please see the second page of this email for guidelines. This program starts Tuesday, June 30, 2020.

Steere House is remains cautiously optimistic and we are able to share some good news:

- No new COVID-19+ residents in 15 days
- No new COVID-19+ staff in 22 days
- In-House COVID-19+ residents are 19
- Resolved COVID-19+ residents are 31

We understand that it is difficult, and the limited visit option is an important first step. Other milestones must be met state-wide and at Steere House. Your patience is very much appreciated as we plan to be able to meet “the new normal” over the coming weeks. The support you share means a lot to the staff and thank you!

Yours truly,

Julie H. Richard, NHA, MA, Executive Director  
JR

CC: file