

Fulfilling Our Promise



Steere House

NURSING & REHABILITATION CENTER

June 9, 2020

Dear Family and Friends:

Steere House has been able to relocate a number of residents who BEAT COVID-19! Our caregiving team has been happy to welcome these individuals to other areas – each resident has been greeted with a lot of applause and good wishes.

At this time, only one unit is now designated for residents who have tested positive for COVID-19. Our resident count is now 36 in-house, down from 44 since my letter dated May 29th. We are doing all we can to support recovery from this virus for each and every one of these residents. Beginning this week, our team in environmental services will work to clean certain areas or resident rooms that are vacant at this time. Additionally, be assured our aggressive routine of testing staff and residents will continue per the instruction of the Rhode Island Department of Health.

The staff are being tested today and tomorrow, however a number of our staff are also cleared and are returning to the Steere House schedule. This is another positive step of recovery for all of us. In the meantime, we wish our co-workers at home a speedy return to good health.

Noted in other messages, please share information regarding virtual phone calls. Virtual calls such as FaceTime is available by appointment and primarily Monday-Friday:

- COVID-19 Units, please email Sara Joy, LICSW at: SJoy@SteereHouse.org to request an appointment in advance. Sara does check her voice mail as well, but email is the best way to communicate with Sara at this time.
- Olivia Capobianco, social worker can assist on units 1 and 2 Monday – Friday. Please email Olivia at: OCapobianco@steerehouse.org.

I would also like to offer the support of Mary Beth Reynolds, Hope Health Care Chaplain, for those families who have lost a loved one during the recent weeks. This virus is a “thief” and emotional support in this time of grief for many is so important. Please do not hesitate to call Hope Health at: 401-415-4200.

Please accept our deepest sympathies if you have lost a family member recently, at Steere House or wherever home is for your family. I hope you can find peace and treasure those memories of those lost that are so precious.

Yours truly,

Julie H. Richard, NHA, MA, Executive Director

JR

CC: file