



Steere House

July 8, 2020

NURSING & REHABILITATION CENTER

Dear Residents and Family Members,

Today, the Governor made additional announcements regarding "limited in-person" visitation. All visits require an appointment. The guidance is strict. It will only allow each resident to have 2 guests and will require contact tracing. Steere House submitted a plan which meets the State and Federal standards.

Steere House is resending the information below so your visitation appointments will be smooth and that you know WHO to contact and HOW to contact for scheduling your appointment.

- All visits are by appointment, no walk in guests. NO guests under the age of 18 years.
- **EMAIL: GWilliamson@steerehouse.org to schedule an appointment.** Gina has begun taking requests for appointments and communicating with you regarding what to expect.
- Nursing and Social Work will redirect to Gina for all Appointment requests.
- Everyone must get a "first visit" turn. Therefore, "second time around" visits will be following all the first visitation requests.
- We will be scheduling visits outdoors as much as we can - weather permitting. In the case of inclement weather, the visit may need to be rescheduled.
- The Activity Room Garden and the Activity Room are the designated visitation areas. Generally, visits will NOT be taking place in Resident Rooms.
- Please try to designate the same 1 or 2 individuals to visit in this beginning phase for purposes of contact tracing. These should be the most important or essential family individuals for the resident's overall wellness.
- Residents are allowed no more than two visitors at a time if outside or in our designated areas.
- ALL in-person visitation appointments are limited to 30 minutes.

Additionally,

- All visitors must wear a face covering or mask.
- All visitors will be screened at the entryway, and sign documentation. Please note that visits will not be allowed if anyone is showing symptoms of illness.
- In accordance with regulatory requirements, visits will be monitored by a staff member to ensure that safety precautions are taken. Resident and Visitor will maintain social distancing.

We appreciate your patience in these uncertain times as we work to safely reunite residents with their loved ones, one appointment at a time.

Best regards,

Julie H. Richard, NHA, MA

Administrator