



Steere House

April 23, 2020

NURSING & REHABILITATION CENTER

Dear Family and Friends,

This is our second email message to you! I hope this is helpful to you in some small way and I continue to say a huge note of thanks for your trust in our team!

At the time of the release of this letter, NO residents have tested positive for COVID-19 and NO residents are suspected. Please know if anything changes with a specific resident, we will call families who are individually impacted. In addition, we will send you a secure email message using the email you have provided us to be HIPAA compliant. We do not wish to make anyone anxious but want to communicate in a timely manner.

Now some fun news! A greeting from Gina Williamson, Activity Director

"Here is a little glimpse inside our day while we practice our social distancing. We are checking with all residents daily to see what is needed for in room activity. Most are keeping busy with puzzles, word games and reading. After this I believe we will have some new mathematicians and spelling champs!

Others are catching up on daytime TV and realizing people never die in the Soap Opera world. Most of all we are here for them. Our team is listening to their concerns or worries for friends, family and our residents do worry about us too. Activities, Social Services, Nursing and others are answering questions. I imagine you know it is so special to 'just be there for each other', our residents are helping us all get through this. Luckily, we have plenty of laughs along the way.

Very Important:

Please remember to make arrangements in advance to request facetime with our residents! Many of them are becoming quite good with an iPad. I can be reached at gwilliamson@steerehouse.org. Thank you & be well."

As an Administrator, I am so proud of the flexible attitude that the Activities Department and everyone has so our residents are as comfortable, loved, and connected as possible. Another way you and your family can be connected (in addition to email) is our Facebook page. Our team is focused on the residents, so we are not posting something all the time, but we do hope that you will check it out and LIKE Steere House Nursing & Rehabilitation on Facebook soon. p.s. You can also check out information on our website: WWW.SteereHouse.org.

Stay well and wash your hands ;)

Julie H. Richard, Administrator/Executive Director

JR

Cc: File